

CMS Net

Errors and Alerts Messages 9500-9999



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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999

Overview

Below is a list of messages detailing the number, message title and directive to resolve errors or alerts.

9501 POTENTIAL MEDICARE BUY-IN AGE 64YRS 9MOS OR OVER *ALERT*

Recipient has reached the age of 64 years and 9 months and does not have a HIC-NO posted on MEDS.

ACTION: Initiated action to ensure recipient makes an application for Medicare coverage or, if the recipient already has a HIC-NO, submit a change to update the MEDS Network. If recipient is an ineligible alien, send DHS 6166 to Medicare Buy-In Unit along with a copy of a CA6.

9502 IMM NEED ID CARD ISSUED ELIG NOT CONFIRMED *ALERT*

An immediate need ID card was issued and no transaction to confirm eligibility has been received by MEDS.

ACTION: Submit an EW20 or EW30 transaction to confirm eligibility on the MEDS Network.

9503 RECIPIENT HAS BEEN IN A HOLD STATUS FOR TWO MONTHS *ALERT*

The beneficiary has been in a hold status through more than one-month end MEDS Renewal process.

ACTION: If the recipient is currently eligible for Medi-Cal, initiate an action to release the hold on MEDS after verifying that the aid code, etc., are correct or submit a termination if the recipient is not eligible.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

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- 9504** **ELIGIBILITY REDETERMINATION DUE** *ALERT*
- Recipient's eligibility is due to be re-determined one month from now.
- ACTION:** Begin re-determination process.
- 9505** **IMM NEED CARD ISSUED - ELIG NOT CONFIRMED OVER 2 MOS** *ALERT*
- An immediate need Medi-Cal ID card was issued more than two months previously and no transaction to confirm eligibility has been received by MEDS.
- ACTION:** Initiate the appropriate action.
- 9506** **SDX HAS ASSUMED RESPONSIBILITY FOR THIS RECORD** *ALERT*
- Responsibility for this record as SSI/SSP eligible has been assumed by the Social Security Administration. The county eligibility status information has been overlaid by the SDX.
- ACTION:** Confirm that the identity of the SSI/SSP recipient and the MEDS-ID are correct for the SSI/SSP recipient. Take action to discontinue the county record.
- 9507** **COUNTY TRANSFER PENDING - FROM COUNTY TO COUNTY** *ALERT*
- A transaction has been received to transfer county of responsibility. This transaction has been effected and the transfer is pending.
- ACTION:** No action required on MEDS. County should start ICT proceedings.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9509 MC177 NEEDED TO VERIFY IMMEDIATE NEED CARD *ALERT*

A transaction was submitted to issue an immediate need card, but a confirming SOC certification transaction has not been received.

ACTION: A SOC certification transaction is needed to assure completion of the certification process. An MC177 has not been processed by the DHS, Key Entry Unit. If an MC177 has not been sent, send now. If an MC177 was sent over 6 weeks ago and did not update MEDS, ensure that the recipient data on the MC177 matches MEDS and resubmit the MC177.

9510 BAD ADDRESS ON FILE - NO ID CARD ISSUED *ALERT*

A currently eligible recipient has no valid address on MEDS (ADDR-FLAG = 2). Therefore, no Medi-Cal ID card was issued in the MEDS Renewal process.

ACTION: Correct ADDRESS and issue Medi-Cal ID card.

9512 THIRD CONSECUTIVE HOLD MONTH CAUSED HCP DISENROLLMENT *ALERT*

The MEDS Renewal disenrolled a PHP recipient because the PHP enrollment was in a hold status and the PHP is not a participant in the supplemental capitation process.

ACTION: None.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9513 FOUR MONTH CONTINUING EXCEEDED 4 MONTHS - ELIG *URGENT*
TERMINATED

When MEDS Renewal process was run, the recipient's MEDS record showed that the upcoming month was the fourth month of post eligibility and the record either did not contain a TERM-DATE that was more than one month in the future. As a result, MEDS Renewal terminated the MEDS record as of the end of the upcoming month.

ACTION: If ongoing eligibility has been determined to exist, transfer the case to the appropriate new aid code for the future month. If no eligibility exists, no further action is needed.

9514 POSTPARTUM EXCEEDED TWO MONTHS-ELIG *ACTION*
TERMINATED BY MEDS

For the 60 Day Postpartum Program (Aid Code 76), renewal checked to determine whether the recipient has already received two months of postpartum eligibility. If she has, and the county has not terminated eligibility, MEDS will terminate eligibility, post a "PP" in the "TERM-REAS" field.

ACTION: The county should ensure that proper notices have been sent and determine if the recipient is eligible for another Medi-Cal program.

9515 RAMOS MYERS AID PAID PENDING FOR 4 CONSECUTIVE *ALERT*
MONTHS

An Aid Paid Pending (APP) Ramos Myers case should not be on APP for more than 4 consecutive months.

ACTION: Review the case to determine why the APP has not been terminated. If the beneficiary has not been scheduled for a hearing, check with the calendaring unit to schedule. Possible action necessary.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9516 MEDI-CAL ID CARD ISSUED FOR RAMOS MYERS RECIPIENT *ACCEPT*

This alert will be generated to inform you that a Medi-Cal card was issued to beneficiary based on the transaction input.

ACTION: None.

9518 EW11 FOOD STAMP DATA CONFLICT FOOD STAMP DATA DELETED *ALERT*

An EW11 transaction has linked two records identified as belonging to the same individual. Both records had food stamp information. Since your food stamp information was on the record that was to be frozen, your information was deleted.

ACTION: Do an inquiry to check the current status of the food stamp information on the ongoing record. Submit an update to report food stamp information deleted from the frozen record, if appropriate.

9521 UNCONFIRMED DECEASED SSI/SSP NO SDX UPDATE OVER 3 MOS *ALERT*

ACTION:

9522 POTENTIAL AID CODE CHG - AGE 20 YRS, 11 MOS. OR OVER *ALERT*

The recipient has reached the age of 20 years and 11 months and should be checked for a potential aid code change. The data elements associated with this message display MEDS current month/year and the recipient's birthdate.

ACTION: The Eligibility Worker must take action on this message. Initiate action to check the recipient's potential Medi-Cal eligibility under a different aid code. Initiate a negative action, if appropriate.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

- 9523** **RENEWAL TERMINATED ELIGIBILITY-AID CODE NO LONGER VALID** **URGENT**
- The recipient was eligible in an aid code that is no longer valid for Medi-Cal eligibility. Eligibility has been terminated for the upcoming month and no ID Card was issued at Renewal. The data elements associated with this message display current aid code and MEDS current month/year.
- ACTION:** Initiate action to check recipient's potential Medi-Cal eligibility under a different aid code and to terminate any eligibility on your county EDP system under the invalid aid code.
- 9524** **TWELFTH MONTH PREGNANCY PROGRAM-VERIFY CONTINUING ELIG** **ACTION**
- The recipient has been in a pregnancy aid code (44, 48, 49, 70 or 75) for 12 months.
- ACTION:** Since eligibility in these aid codes covers the duration of pregnancy plus 60 days, this optional message is generated at renewal requesting verification of continuing pregnancy eligibility.
- 9525** **INFANT/CHILD WITHIN 2 MONTHS OF EXCEPTION ELIG PERIOD** **ACTION**
- Renewal will issue this optional alert when the recipient is in a Special Percentage Program aid code and is within two months of the end of the qualifying age period. (11 months for infants and 71 months for children.) In addition, this message will be generated every six months thereafter, if they remain active in the current aid code.
- ACTION:** Verify and post continuing eligibility information or terminate the active record.

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued**9526 INFANT/CHILD ELIG TERMINATED - CHECK FOR EXCEPTION ELIG ACTION**

For infants and children in one of the percentage programs, renewal checked to determine whether the recipient has reached the maximum age allowed for the program. If the recipient has, and the county has not terminated eligibility, MEDS will terminate eligibility, post a "PP" in the "TERM-REAS" field.

ACTION: If the recipient should have continuing eligibility post that information to the system. If not eligible, the county should ensure that proper notices have been sent and determine if the recipient is eligible for another Medi-Cal program.

9527 APPROACHING END OF 4 MONTH CONT, REDETERMINATION NEEDED ACTION

ACTION:

9528 APPROACHING END OF ADDITIONAL TMC, REDETERMINATION NEEDED ACTION

ACTION:

9529 TMC PERIOD EXCEEDED ALLOWED MONTHS – ELIG TERMINATED URGENT

ACTION:

9530 MEDS ESTABLISHED EDWARDS-MEDI-CAL DETERMINATION NEEDED ACTION

ACTION:

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9531	<u>THIRD EDWARDS MONTH-CHECK MEDI-CAL DETERMINATION STATUS</u>	<i>ACTION</i>
	<u>ACTION:</u>	
9532	<u>OVER 3 EDWARDS MONTHS-MEDI-CAL DETERMINATION OVERDUE</u>	<i>URGENT</i>
	<u>ACTION:</u>	
9533	<u>COUNTY ESTABLISHED EDWARDS - MEDI-CAL DETERMINATION NEEDED</u>	<i>ACTION</i>
	<u>ACTION:</u>	
9534	<u>SECOND EDWARDS MONTH - CHECK MEDI-CAL DETERMINATION STATUS</u>	<i>ACTION</i>
	<u>ACTION:</u>	
9535	<u>PE TERMINATED - APPLICATION PENDING OVER TWO MONTHS</u>	<i>URGENT</i>
	<u>ACTION:</u>	

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9536	<u>CMSP COMPANION MUST HAVE COMPATIBLE MEDICAL ELIGIBILITY</u>	<i>URGENT</i>
	<u>ACTION:</u>	
9537	<u>INCOMPATIBLE ELIGIBILITY IN RENEWAL MONTH-HOLD IMPOSED</u>	<i>URGENT</i>
	<u>ACTION:</u>	
9538	<u>MEDICARE PART A IN 2 MONTHS; REEVALUATE FOR OTHER CATEGORY</u>	<i>URGENT</i>
	<u>ACTION:</u>	
9539	<u>RECIPIENT WILL BE AGE 50 NEXT MONTH - ABAWD WILL END</u>	<i>ALERT</i>
	<u>ACTION:</u>	
9540	<u>ABAWD-STATUS FOR SECOND PRIOR MONTH MISSING</u>	<i>URGENT</i>
	<u>ACTION:</u>	
9541	<u>RECIPIENT IN ABAWD "C" STATUS</u>	<i>ALERT</i>
	<u>ACTION:</u>	

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RENEWAL ELIGIBILITY ALERTS - 9500 THROUGH 9999, Continued

9542	<u>RECIPIENT HAS BEEN IN ABAWD "N" STATUS FOR 2 MONTHS</u>	<i>ALERT</i>
	<u>ACTION:</u>	
9543	<u>SPECIAL PROGRAM AID CODE</u> <u>INCOMPATIBLE WITH PRIMARY ELIG</u>	<i>ACTION</i>
	<u>ACTION:</u>	
9544	<u>PCSP TERMINATED – NO ACTION</u> <u>ELIG</u>	<i>ACTION</i>
	<u>ACTION:</u>	
